

Logistics & Supply Chain Management Program

Program Description – Logistics and supply chain program is designed to teach students the skills and abilities to understand critical changes in the marketplace and in the evolving roles and responsibilities of operations and supply chain managers. The graduates of this program will be able to master key considerations for planning, inventory control, continued improvement, identification and management of market segments. Graduates may find employment as import export managers, logistics & operations managers, import export coordinators.

Admission Requirements: High school diploma or GED with 2 years of work experience in warehouse operations, customer service, retail industry or related business

Subject Description

CMC IT101- IT Service Management: Students will gain knowledge & skills necessary to provide IT service management as defined by IT Infrastructure Library (ITIL®). Skills gain from this framework training can help an organization to successfully deliver IT services to customers efficiently and effectively. (prerequisite – none)

CMC CBT5 – IT Governance: The students will gain knowledge and skills to implement COBIT 5 framework that enables information and related technology to be governed and managed in a holistic manner for the whole enterprise. Student will gain skills required to identify the full end-to-end business and functional areas of responsibility, considering the IT-related interests of internal and external stakeholders. (prerequisite – none)

CMC LSS - Lean Six Sigma Process Improvement: The students will gain knowledge & skills to analyze business processes at business entities, design and implement processes that enables companies to drastically improve their profitability. (prerequisite – none)

CMC CSCP – The students will learn skills require to conduct effective customer relationship management (CRM), Fundamentals of supplier relationship management (SRM), SCOR framework, supply chain dynamics and the balance of responsiveness and efficiency and tools and techniques to support continuous improvement.

Course	Industry certification Exam	Exam offered by (Third party)
IT Service Management	ITIL 4 Foundation	AXELOS
IT Governance	COBIT 2019	Information Systems Audit and Control Association (ISACA)
Lean Six Sigma	Lean Six Sigma Green Belt	International Association for Six Sigma Certification (IASSC)
Supply Chain Management Fundamentals	SCPro Fundamentals Supply Principles Transportation Operations Warehousing Operations Supply Management & Procurement	Council of Supply Chain Management Professionals (CSCMP)

This program 156 clock hours – 13.5 hours per week – 12 weeks duration.

Please refer to Veteran administration BAH benefit guidelines.

