

# A+

## IT Professionals

# Advance Your IT Career With A+ Certification



You're looking for greater professional opportunities and increased rewards. CompTIA A+ certification validates the foundational skills required to build a satisfying IT career.

### CAREER ADVANCEMENT

CompTIA A+ certification can propel you toward a rewarding IT career in cloud computing, networking, mobility, security or systems administration.

### HIGHER SALARIES

A+ certification verifies your IT knowledge and skills meet industry standards. On average, A+ certified IT pros earn over \$70,000 per year.\*

### GLOBALLY RECOGNIZED

Earning your A+ certification gives you an internationally recognized credential.

### COMPETITIVE EDGE

91% of hiring managers value IT certification, giving you the competitive edge to land the job.\*\*

### TRUSTED BY EMPLOYERS

A+ is trusted by global corporations, small business owners, government agencies and militaries around the world.

### MORE OPPORTUNITIES

Labor estimates predict some technology fields will experience growth of over 20% by the year 2020.\*\*\*

### UNIVERSAL SKILLS

A+ is a vendor neutral certification that covers a wide variety of hardware and software systems such as Windows, iOS, Android and Linux.

### FIRST LINE OF DEFENSE

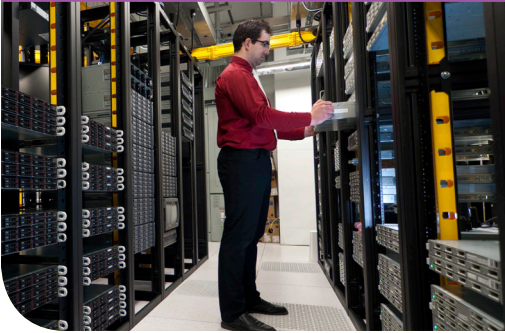
Help desk and technical support professionals form one of the first lines of defense for any organization.



“We look for technicians who possess the CompTIA A+ certification. Without that, we’re not even granting them an interview.”

ANGEL PINEIRO,  
SENIOR VP, SERVICES,  
ASI SYSTEM  
INTEGRATION, INC.

# CompTIA A+® Certification for IT Professionals



## CompTIA A+ certified professionals qualify for these careers:

- Technical support specialist
- Field service technician
- IT support technician
- IT support administrator
- IT support specialist

## Prove Yourself

Earn your CompTIA A+ certification by passing two CompTIA A+ exams: 220-901 & 220-902. Both exams include *multiple-choice and performance-based questions* that require you to solve real-world problems. These exams demonstrate your skills and knowledge in:

- **Security:** Supporting and securing access to data by properly using authentication, access control and encryption for an organization. Help desk and technical support professionals form one of the first lines of defense for any organization.
- **Networking:** Applying core concepts and protocols such as IPv4, IPv6, DHCP, and subnet mask to set up and support wired and wireless networks.
- **Operating Systems:** Working with mobile, server and traditional operating systems from Android and iOS to Windows and Linux.
- **IT Operations:** Utilizing the basics of virtualization, cloud computing, desktop imaging and deployment to support today's IT infrastructures.
- **Troubleshooting:** Following and using decision trees for diagnosing, resolving and documenting common hardware and software issues across a variety of devices.
- **Technical Support:** Applying principles of customer service to help resolve IT issues.

### PREPARING TODAY'S IT PROS FOR TOMORROW'S TECHNOLOGY

CompTIA A+ is developed and maintained by leading IT experts. A+ covers the increased diversity of knowledge and complexity that challenge today's IT Pros.

### HOW TO GET A+ CERTIFIED



#### 1. Choose a training option

- CompTIA CertMaster
- Instructor-Led
- Self-Study



#### 2. Get familiar with the exam

- Download the exam objectives
- Review sample questions from the exam



#### 3. Test

Locate a Pearson VUE testing center near you and take the A+ exams.



“A+ opens the door to understanding mobile device sensors, small and large storage, as well as wired and wireless transmission standards. These three things are, in many ways, the three pillars for the Internet of Things (IoT).”

JAMES STANGER,  
SENIOR DIRECTOR,  
PRODUCT  
DEVELOPMENT,  
CompTIA

**TIP:** A+ certified individuals recommend concentrating on one exam at a time. Whether you prefer to begin with 901 or 902, first train and take one exam, then move on to the next exam.

Learn more: [Certification.CompTIA.org/aplus](https://Certification.CompTIA.org/aplus)



CompTIA is the world's largest provider of vendor-neutral certifications. CompTIA certifications are developed with the support of leading technology companies and organizations, and validated by industry experts around the world.